

MISTA GROUP INTEGRATED MANAGEMENT SYSTEM MANUAL

Revision 19

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COMPANY QUALITY, ENVIRONMENT, HEALTH AND SAFETY POLICY

Mista Group is targeting to grow in a sustainable and responsible way from an environmental, social and governance point of view, in terms of market position and company size.

In line with such strategy Mista Group aims to further improve his <u>Value proposition</u> through these axes:

- trust earned and maintained with its stakeholders.
- products, enriched by:
 - o continuous growth of team skills;
 - o industrial capital investment;
 - o continuous comparison and analysis of the market;
 - the support made possible by industrial investments;
 - o the progressive reduction of the carbon footprint of all processes;
- effectiveness coming from a governance by Process Management and integration as appropriate with customers;
- strict compliance with any law, such as those regarding environment, health and safety, administrative.

To achieve this goal Mista Group has adopted and maintains a strictly controlled <u>Governance</u> <u>System</u>, compliant with IATF 16949 and ISO 14001 and 45001 norms, whose purpose and field of application are explained in the Manual.

The System is dynamically verified and improved and:

- implements a risk analysis approach to company decisions;
- focuses on competitiveness coming also from product positioning at higher level in Value chain;
- is founded on a fact-based approach;
- is controlled by process management;
- takes advantage from progressive experience in key technological fields;
- welcomes and encourages internal and external exchange of information, opinions, experiences to get appropriate trust for continuous learning and innovation;
- promotes staff involvement, continuous training, delegation, empowerment and proactivity at all levels;
- rigorously adheres to transparency and ethics codes;
- thooses and develops suppliers in line with company values and guidelines in order to establish a working relationship tending to a partnership approach.

Top Management